

PCS TO HAWAII — HOUSING & RELOCATION GUIDE

A PRACTICAL, ORGANIZED, AND EASY-TO-READ GUIDE FOR SERVICE MEMBERS AND FAMILIES RELOCATING TO O'AHU.

1. INTRODUCTION

RELOCATING TO HAWAII IS UNIQUE BECAUSE IT COMBINES AN OVERSEAS MOVE, A HIGH-COST HOUSING MARKET, LIMITED ON-ISLAND AVAILABILITY, AND LIFESTYLE ADJUSTMENTS THAT AFFECT DAILY ROUTINE. THIS GUIDE ORGANIZES WHAT MATTERS MOST WHEN PLANNING A SUCCESSFUL MOVE, FOCUSING ON HOUSING DECISIONS, FINANCIAL PLANNING, COMMUNITY EXPECTATIONS, AND PREPARATION STEPS THAT CREATE A SMOOTH TRANSITION.

RELOCATION SUCCESS IN HAWAII IS BEST ACHIEVED THROUGH EARLY PLANNING, CLEAR EXPECTATIONS, AND INFORMED DECISION-MAKING. EVERY FAMILY'S NEEDS ARE DIFFERENT; THIS GUIDE IS DESIGNED TO HELP YOU IDENTIFY WHICH HOUSING AND LIFESTYLE CHOICES ALIGN BEST WITH YOUR PERSONAL GOALS, SCHEDULE, AND RESOURCES.

2. UNDERSTANDING AN O'AHU PCS

A PCS TO HAWAII DIFFERS FROM MOST CONUS MOVES DUE TO DISTANCE, TIMING, AND RESOURCE LIMITATIONS. MOST HOUSING ACTIVITIES (TOURING, APPLYING, SIGNING) TAKE PLACE AFTER ARRIVAL, MEANING PLANNING MUST OCCUR WITHOUT FULL IN-PERSON VISIBILITY. HOUSING AVAILABILITY FLUCTUATES BASED ON SEASON, DEMAND, RANK, HOUSEHOLD SIZE, AND PET RESTRICTIONS.

IMPORTANT PLANNING CONSIDERATIONS INCLUDE:

AVAILABILITY OF UNITS MAY BE LIMITED NEAR ARRIVAL PEAKS

COMMUTE TIMES CAN VARY SIGNIFICANTLY BASED ON TRAFFIC PATTERNS AND GATE ACCESS

TEMPORARY LODGING MAY BE REQUIRED

BUDGET MUST INCLUDE REALISTIC COST-OF-LIVING EXPECTATIONS

PLANS SHOULD ALLOW FOR FLEXIBILITY, NOT ASSUMPTIONS

THE PURPOSE OF PLANNING AHEAD IS NOT TO LOCK IN DETAILS EARLY, BUT TO ENSURE DECISIONS ARE MADE CONFIDENTLY ONCE ON ISLAND.

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3. MILITARY INSTALLATIONS ON O'AHU

O'AHU IS HOME TO MULTIPLE INSTALLATIONS ACROSS DIFFERENT REGIONS. EACH LOCATION HAS ITS OWN SURROUNDING COMMUNITIES AND HOUSING CHARACTERISTICS. THE INSTALLATION WHERE YOU WORK OFTEN DETERMINES THE MOST PRACTICAL HOUSING AREAS.

Installation	Region	Branch	Key Notes
JB Pearl Harbor-Hickam	Honolulu	Navy & Air Force	Major operations hub; near airport and city amenities
Marine Corps Base Hawai'i (MCBH)	Kāne'ohe Bay	Marine Corps	Coastal location; close-knit community environment
Schofield Barracks & Wheeler Army Airfield	Wahiawā	Army	Larger installation; suburban access
Fort Shafter	Honolulu	Army	Command headquarters; short commute to city areas
Tripler Army Medical Center	Honolulu	Army Medical	Regional medical center; located centrally on hillside
Coast Guard Air Station Barbers Point	Kalaheo	Coast Guard	Aviation and search-and-rescue hub
Coast Guard Station Honolulu	Honolulu Harbor	Coast Guard	Port operations and maritime response
NCTAMS PAC	Central O'ahu	Navy	Communications and technology operations

NOTE: PACIFIC MISSILE RANGE FACILITY (PMRF) IS LOCATED ON KAUA'I AND DOES NOT ALIGN WITH O'AHU HOUSING SEARCHES.

4. ISLAND LAYOUT & LIFESTYLE NOTES

ALTHOUGH O'AHU IS GEOGRAPHICALLY SMALL, DAILY LIVING EXPERIENCES VARY GREATLY BY REGION. DIFFERENCES INCLUDE CLIMATE, HOME SIZE, RENTAL AND PURCHASE PRICING, TRAFFIC PATTERNS, AND ACCESS TO SCHOOLS, SHOPPING, AND MEDICAL SERVICES. HOUSING CHOICES SHOULD CONSIDER BOTH DUTY LOCATION AND LIFESTYLE PREFERENCES.

CENTRAL O'AHU (MILILANI, WAHIAWĀ)

SUBURBAN SETTING WITH COOLER WEATHER AT HIGHER ELEVATIONS

MOST COMMONLY SELECTED FOR SCHOFIELD AND WHEELER
MIX OF TOWNHOME AND SINGLE-FAMILY HOMES

WEST O'AHU (EWA BEACH, KAPOLEI, KO OLINA, MAKAKILO)

NEWER DEVELOPMENTS, MODERN AMENITIES, AND MORE HOUSING INVENTORY

LONGER COMMUTE TIMES FOR HONOLULU-BASED PERSONNEL

POPULAR FOR SPACE, NEWER CONSTRUCTION, AND COMMUNITY FACILITIES

WINDWARD O'AHU (KAILUA, KĀNE'OHE)
COASTAL, SCENIC, HUMID CLIMATE WITH LUSH SURROUNDINGS

CONVENIENT TO MCBH AND BEACHES

LIMITED INVENTORY AND HIGHER PRICING IN SOME AREAS

HONOLULU/TOWN (SALT LAKE, MOANALUA, MAKIKI, KAIMUKI, ALA MOANA)

URBAN AND MIXED-USE HOUSING; MOSTLY CONDOS AND TOWNHOMES
SHORTER COMMUTE TO JBPBH, FORT SHAFTER, AND TRIPLER

LIMITED PARKING AND HIGHER PRICING FOR SOME BUILDINGS

HOUSING DECISIONS ARE MOST SUCCESSFUL WHEN ALIGNED WITH DAILY LIFE LOGISTICS RATHER THAN ASSUMPTIONS FROM PHOTOS OR MAPS ALONE.

THIS IS FOR EDUCATIONAL PURPOSES.

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5. HOUSING FRAMEWORK: ON-BASE, OFF-BASE, OR BUYING

HOUSING OPTIONS TYPICALLY FALL INTO THREE CATEGORIES. EACH HAS RELEVANT BENEFITS AND CONSIDERATIONS DEPENDING ON FAMILY NEEDS.

ON-BASE HOUSING

OFTEN SELECTED FOR CONVENIENCE, ACCESS TO SERVICES, AND PREDICTABLE MONTHLY EXPENSES.

FACTORS TO REVIEW:

WAITLIST STATUS AND ESTIMATED TIMELINES

ELIGIBILITY AND BEDROOM COUNT POLICIES

PET RESTRICTIONS AND BREED LIMITATIONS

LOCATION OF ASSIGNED NEIGHBORHOOD RELATIVE TO WORK LOCATION

HOUSING OFFICE CHECK-IN REQUIREMENTS

OFF-BASE RENTAL HOUSING

CHOSEN FOR LIFESTYLE PREFERENCE, LOCATION, OR PROPERTY FEATURES NOT AVAILABLE ON BASE.

FACTORS TO REVIEW:

TOTAL MONTHLY COST, INCLUDING UTILITIES AND PARKING

LEASE TERMS AND PENALTY CLAUSES

DISTANCE TO GATE ACCESS POINTS AND PEAK-HOUR TRAVEL TIME

BUILDING/HOA RULES, INCLUDING PETS AND VISITORS

PURCHASING A HOME

FOR SOME FAMILIES, PURCHASING IS A VIABLE LONG-TERM CHOICE WHEN LOCATION STABILITY AND FINANCIAL READINESS ALIGN.

FACTORS TO REVIEW:

EXPECTED TIME ON ISLAND

ABILITY AND WILLINGNESS TO MANAGE RESALE OR RENTAL UPON PCS

VA LOAN QUALIFICATION AND READINESS

PROPERTY TYPE DIFFERENCES: CONDO VS TOWNHOUSE VS SINGLE-FAMILY

HOUSING CHOICE SUCCESS RELIES ON IDENTIFYING WHAT MATTERS MOST: COMMUTE, COST, COMMUNITY, SPACE, AMENITIES, OR LONG-TERM BENEFIT.

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6. TEMPORARY LODGING & ARRIVAL PLANNING

TEMPORARY LODGING MAY BE NECESSARY WHILE SEARCHING FOR PERMANENT HOUSING. AVAILABILITY CAN CHANGE BASED ON SEASON, DEMAND, AND BASE-SPECIFIC APPROVAL RULES.

KEY PLANNING REMINDERS:

- CONFIRM APPROVED LODGING OPTIONS AND PROCESS PRIOR TO TRAVEL
- REVIEW MAXIMUM STAY ALLOWANCES AND DOCUMENTATION REQUIREMENTS
- BOOK EARLY DURING SUMMER, HOLIDAYS, AND PEAK PCS MONTHS
- CONSIDER WHETHER VEHICLE RENTAL IS REQUIRED IMMEDIATELY OR LATER
- ARRIVAL SHOULD PRIORITIZE:
 - BASE CHECK-IN
 - HOUSING OFFICE PROCEDURES
 - TEMPORARY LODGING CONFIRMATION
 - EARLY AREA ORIENTATION (SCHOOLS, STORES, COMMUTE ROUTES)
- A SHORT PERIOD OF TEMPORARY LODGING IS NORMAL AND MAY ASSIST WITH IDENTIFYING THE RIGHT NEIGHBORHOOD, NOT JUST AN AVAILABLE OPTION.

7. PET PLANNING & ENTRY REQUIREMENTS

PURPOSE: TO HELP FAMILIES PREPARE PROPERLY FOR HAWAII'S ANIMAL ENTRY REQUIREMENTS AND AVOID UNEXPECTED QUARANTINE DELAYS OR EXPENSES.

HAWAII IS A RABIES-FREE STATE AND ENFORCES STRICT ENTRY PROTOCOLS FOR CATS AND DOGS. FAMILIES WHO INTEND TO BRING PETS SHOULD BEGIN PREPARATION WELL IN ADVANCE OF ARRIVAL TO QUALIFY FOR THE DIRECT AIRPORT RELEASE OR 5-DAY-OR-LESS PROGRAM. REQUIREMENTS INCLUDE VACCINATIONS, DOCUMENTATION, AND TIMING CRITERIA.

KEY PREPARATION STEPS INCLUDE:

- VERIFY MICROCHIP PLACEMENT AND READABILITY
- COMPLETE TWO RABIES VACCINATIONS SPACED ACCORDING TO GUIDELINES
- SUBMIT REQUIRED HEALTH CERTIFICATES AND OFFICIAL FORMS BEFORE ARRIVAL
- ENSURE FAVN (RABIES ANTIBODY TEST) TIMING MEETS ENTRY CRITERIA
- BOOK ARRIVAL APPOINTMENTS IF REQUIRED FOR RELEASE PROCESSING
- CONFIRM AIRLINE POLICIES DURING BOOKING

FAMILIES ARRIVING WITHOUT MEETING APPROVED REQUIREMENTS MAY FACE EXTENDED QUARANTINE OR ADDITIONAL COSTS. OFFICIAL INFORMATION MUST BE VERIFIED ONLY THROUGH THE HAWAII DEPARTMENT OF AGRICULTURE – ANIMAL INDUSTRY DIVISION.

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8. SCHOOLS & CHILDCARE OVERVIEW

PURPOSE: TO PROVIDE AN OVERVIEW OF SCHOOL AND CHILDCARE OPTIONS AND OUTLINE PLANNING CONSIDERATIONS FOR PLACEMENT AND SCHEDULING.**

SCHOOL SELECTION IS CLOSELY LINKED TO WHERE A FAMILY CHOOSES TO LIVE. HAWAII OFFERS PUBLIC, CHARTER, PRIVATE, AND SPECIALIZED EDUCATION OPTIONS, EACH WITH DIFFERING ENROLLMENT PROCESSES, AVAILABILITY, AND TRANSPORTATION ACCESS.

CONSIDERATIONS INCLUDE:

- PROXIMITY TO SCHOOL BASED ON CHOSEN HOUSING AREA
- PUBLIC SCHOOL DISTRICT BOUNDARIES AND ENROLLMENT CAPACITY
- CHARTER SCHOOL APPLICATION SCHEDULES AND WAITLISTS
- PRIVATE SCHOOL TUITION, ADMISSIONS TIMING, AND TRANSPORTATION
- AVAILABILITY OF BASE-LOCATED SCHOOLS OR MILITARY-CONNECTED PROGRAMS
- DOCUMENTATION REQUIREMENTS, INCLUDING IMMUNIZATION RECORDS

FAMILIES WHO REQUIRE SPECIAL EDUCATION, EFMP, OR IEP RESOURCES SHOULD BEGIN COMMUNICATION EARLY TO ENSURE CONTINUITY AND AVAILABLE SUPPORT.

CHILDCARE SPOTS ON ISLAND MAY ALSO REQUIRE WAITLISTS FOR BASE FACILITIES OR OFF-BASE CENTERS; EARLY PLANNING IS RECOMMENDED.

9. BUDGET & COST EXPECTATIONS

PURPOSE: TO HELP FAMILIES UNDERSTAND COST DIFFERENCES, COMPARE OPTIONS, AND CREATE REALISTIC MONTHLY EXPECTATIONS.**

LIVING IN HAWAII TYPICALLY INCLUDES HIGHER HOUSING, FOOD, TRANSPORTATION, AND UTILITY COSTS THAN MANY MAINLAND DUTY STATIONS. BAH IS BASED ON HONOLULU RATES, AND WHILE IT IS DESIGNED TO OFFSET HOUSING COSTS, IT MAY NOT FULLY COVER CERTAIN AREAS OR PROPERTY TYPES.

BUDGETING CONSIDERATIONS INCLUDE:

- MONTHLY RENT OR MORTGAGE
- UTILITIES (ELECTRICITY, WATER, SEWER, INTERNET)
- PARKING FEES FOR SELECT CONDO BUILDINGS
- HOA OR MAINTENANCE FEES FOR CONDOS/TOWNHOMES
- POSSIBLE TOLL OR COMMUTE-RELATED FUEL COSTS
- FOOD AND HOUSEHOLD SUPPLY PRICING

USING A MONTHLY WORKSHEET CAN HELP FAMILIES COMPARE ON-BASE, OFF-BASE RENTAL, AND OWNERSHIP OPTIONS USING BOTH CURRENT AND PROJECTED EXPENSES.

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10. VA LOAN NOTES

PURPOSE: TO PROVIDE FOUNDATIONAL UNDERSTANDING OF VA LOAN BENEFITS AND ALIGN USAGE WITH LONG-TERM PLANNING.**

ELIGIBLE SERVICE MEMBERS, VETERANS, AND QUALIFIED SPOUSES MAY HAVE ACCESS TO VA FINANCING OPTIONS THAT PROVIDE ADVANTAGES COMPARED TO CONVENTIONAL MORTGAGE PRODUCTS. THESE BENEFITS CAN SUPPORT HOMEOWNERSHIP IN HIGHER-COST LOCATIONS.

COMMON ADVANTAGES INCLUDE:

- NO DOWN PAYMENT REQUIREMENT WITH FULL ENTITLEMENT
- NO MONTHLY MORTGAGE INSURANCE
- COMPETITIVE INTEREST RATES
- POTENTIAL FOR FAVORABLE MONTHLY PAYMENTS RELATIVE TO ALTERNATIVES

DECISIONS TO USE VA FINANCING SHOULD CONSIDER FUTURE PCS PLANS, LONG-TERM PROPERTY GOALS, AND COMFORT WITH RESALE OR RENTAL MANAGEMENT. PURCHASING A PROPERTY SHOULD ALIGN WITH READINESS, NOT URGENCY, AVAILABILITY, OR COMPARISON WITH PEERS.

11. RECOMMENDED QUESTIONS TO GUIDE DECISIONS

PURPOSE: TO HELP INDIVIDUALS AND FAMILIES CLARIFY PRIORITIES, AVOID REACTIVE CHOICES, AND IDENTIFY THE BEST HOUSING APPROACH.**

QUESTIONS TO REFLECT ON PRIOR TO CHOOSING HOUSING INCLUDE:

- WHAT MATTERS MOST: PROXIMITY, COST, SPACE, COMMUNITY, AMENITIES, OR SCHOOLS?
- HOW LONG DO WE EXPECT TO LIVE ON ISLAND?
- WOULD WE PREFER A FURNISHED, TEMPORARY, OR LONG-TERM RESIDENCE?
- ARE WE PREPARED FOR MAINTENANCE, OWNERSHIP DUTIES, OR RENTAL PLANNING LATER?
- HOW IMPORTANT IS DAILY COMMUTE TIME TO OVERALL QUALITY OF LIFE?

A THOUGHTFUL AND PERSONAL DECISION-MAKING APPROACH CAN REDUCE STRESS AND INCREASE LONG-TERM SATISFACTION.

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BASE-BY-NEIGHBORHOOD COMPARISON MATRIX

INSTALLATION

JB PEARL HARBOR-HICKAM

FORT SHAFTER

TRIPLER ARMY MEDICAL CENTER

SCHOFIELD BARRACKS / WHEELER AAF

MCBH KĀNE'OHE BAY

BARBER'S POINT / KALAELOA

COAST GUARD STATION HONOLULU

NCTAMS PAC

COMMON NEARBY AREAS

SALT LAKE, MOANALUA, AIEA, PEARL CITY, HONOLULU

HONOLULU, MOANALUA, SALT LAKE

MOANALUA, HONOLULU, SALT LAKE, AIEA

MILILANI, WAHIAWĀ, NORTH SHORE, EWA BEACH, KAPOLEI

KĀNE'OHE, KAILUA

KAPOLEI, EWA BEACH

HONOLULU

CENTRAL O'AHU

MOVING WITH PETS

- CONFIRM MICROCHIP PLACEMENT AND READABILITY
- SCHEDULE TWO RABIES VACCINATIONS ACCORDING TO REQUIRED TIMING
- COMPLETE FAVN RABIES ANTIBODY TEST AND VERIFY TIMEFRAME
- SUBMIT REQUIRED DOCUMENTATION TO THE HAWAII DEPARTMENT OF AGRICULTURE
- OBTAIN HEALTH CERTIFICATE WITHIN APPROVED TIMELINE
- CONFIRM AIRLINE PET TRAVEL GUIDELINES AND RESERVATIONS
- SCHEDULE DIRECT AIRPORT RELEASE OR APPROVED ARRIVAL PROCEDURE IF ELIGIBLE
- BRING REQUIRED PAPERWORK TO AIRPORT FOR VERIFICATION
- FAMILIES SHOULD CONFIRM ALL REQUIREMENTS DIRECTLY FROM OFFICIAL STATE RESOURCES.

SCHOOL & ENROLLMENT PLANNING

CATEGORY

- SCHOOL TYPE (PUBLIC, CHARTER, PRIVATE)
- ASSIGNED DISTRICT / AREA
- REQUIRED DOCUMENTS (RECORDS, IMMUNIZATION, PROOF OF ADDRESS)
- TRANSPORTATION OPTIONS
- AFTER-SCHOOL / SUPPORT NEEDS
- PROGRAM CONSIDERATIONS (IEP, EFMP, LANGUAGE, ATHLETICS)

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TLA ARRIVAL CHECKLIST

REVIEW AND COMPLY WITH TLA POLICY REQUIREMENTS

CONFIRM APPROVED LODGING LOCATION AND BOOKING DETAILS

RETAIN RECEIPTS AND DOCUMENTATION FOR REIMBURSEMENT SUBMISSION

CHECK IN WITH HOUSING OFFICE WITHIN REQUIRED TIME FRAME

SCHEDULE AREA AND HOME TOURS BASED ON BASE LOCATION

BEGIN TRANSPORTATION PLANNING, INCLUDING RENTAL VEHICLE AND PARKING OPTIONS

THIS CHECKLIST CAN HELP PREVENT COMMON ADMINISTRATIVE DELAYS.

SUPPLEMENT 6 — HOUSING TOUR EVALUATION SHEET

PURPOSE: TO HELP COMPARE HOMES OBJECTIVELY BASED ON NEEDS, NOT EMOTIONS OR AVAILABILITY PRESSURE.**

USE THIS WORKSHEET WHILE TOURING HOMES, WHETHER ON-BASE, RENTAL, OR PURCHASE.

PROPERTY INFORMATION

- ADDRESS / UNIT / COMMUNITY:
- LISTING TYPE: (ON-BASE / RENTAL / PURCHASE / NEW / EXISTING)
- SHOWING DATE:
- CONTACT OR PROPERTY MANAGER:

CORE CRITERIA (SCORE 1–5)

- COMMUTE SUITABILITY
- BEDROOMS / BATHROOMS USABILITY
- KITCHEN LAYOUT AND STORAGE
- NATURAL LIGHT / VENTILATION
- PARKING ACCESS (NUMBER, ASSIGNED, COVERED, COST)
- NOISE LEVEL (ROAD, NEIGHBORS, AIRCRAFT, PETS)
- CONDITION, MAINTENANCE, AND VISIBLE WEAR
- NEIGHBORHOOD WALKABILITY AND ACCESS TO AMENITIES
- PERCEIVED SAFETY AND COMFORT

ADDITIONAL NOTES

- RESTRICTIONS (PETS, GUESTS, PARKING, OVERNIGHT RULES)
- UTILITIES (INCLUDED / ESTIMATED USAGE)
- LEASE OR PURCHASE TERMS (FEES, DEPOSITS, CONDITIONS)
- REPAIR RESPONSIBILITIES (WHO HANDLES WHAT)

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VA LOAN SCENARIOS PAGE

PURPOSE: TO HELP FAMILIES DETERMINE WHETHER VA USAGE ALIGNS WITH LONG-TERM PLANNING.**

SCENARIO A — BEST FIT FOR VA PURCHASE

- PLANNING TO REMAIN ON ISLAND LONG ENOUGH TO BENEFIT FROM EQUITY GROWTH
- COMFORTABLE RETAINING AS RENTAL IF NEEDED
- STABLE INCOME, RESERVES, AND MAINTENANCE PLANNING
- LONG-TERM GEOGRAPHIC FLEXIBILITY

SCENARIO B — CONSIDER RENTING OR ON-BASE INSTEAD

- VERY SHORT-DUTY TIMELINE WITH UNCERTAINTY
- CONCERNED ABOUT PROPERTY MANAGEMENT AFTER PCS
- LIMITED FINANCIAL RESERVES FOR MAINTENANCE OR VACANCY
- PREFERENCE FOR SIMPLICITY OVER ASSET BUILDING

SCENARIO C — EVALUATE WITH LOCAL DATA FIRST

- UNSURE WHETHER TO RENT OR PURCHASE
- OPEN TO MULTIPLE NEIGHBORHOODS
- WANT CLARITY ON MONTHLY COST COMPARISONS
- NEED TO CONFIRM ENTITLEMENT DETAILS AND APPROVAL OPTIONS

FAQ - FREQUENTLY ASKED QUESTIONS PAGE

WHEN SHOULD WE START PLANNING?

BEGIN RESEARCH AND DOCUMENT PREPARATION AS EARLY AS POSSIBLE; HOUSING DECISIONS TYPICALLY FINALIZE AFTER ARRIVAL.

IS IT REALISTIC TO FIND HOUSING QUICKLY?

YES, BUT TIMELINES VARY. TEMPORARY LODGING IS NORMAL AND CAN HELP SUPPORT INFORMED CHOICES.

ARE PETS DIFFICULT TO BRING TO HAWAII?

NOT DIFFICULT WITH EARLY PLANNING, BUT STRICTLY REGULATED WITH SPECIFIC TIMELINE REQUIREMENTS.

IS BUYING RECOMMENDED FOR ALL MILITARY FAMILIES?

NO. BUYING IS RECOMMENDED ONLY WHEN PERSONAL TIMING, FINANCIAL READINESS, AND FUTURE PLANS ARE COMPATIBLE.

HOW SHOULD WE THINK ABOUT COMMUTE TIME?

CONSIDER BOTH WEEKDAY TRAFFIC AND LIFESTYLE FREQUENCY (SCHOOL, ACTIVITIES, MEDICAL, SHOPPING, RECREATION).

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MILITARY & PARTNER HOTELS – O'AHU

1. INN AT SCHOFIELD – WAHIAWĀ

PHONE: 1-800-490-9638 / 808-624-9650

PET-FRIENDLY: YES — FFR CNIC NAVY +1

2. IHG ARMY HOTELS (TRIPLER / 1 JARRETT WHITE RD) – HONOLULU

PHONE: 808-839-2336

PET-FRIENDLY: YES — PETS ≤75 LBS (FFR CNIC NAVY)

3. IHG ARMY HOTEL DVQ – FORT SHAFTER

PHONE: 808-839-2336

PET-FRIENDLY: YES — PETS ≤75 LBS (FFR CNIC NAVY)

4. NAVY GATEWAY INN & SUITES – PEARL HARBOR

PHONE: 808-800-2337

PET-FRIENDLY: NO (FFR CNIC NAVY)

5. NAVY LODGE @ FORD ISLAND – HONOLULU

PHONE: 1-800-628-9466 / 808-440-2290

PET-FRIENDLY: YES — UP TO 2 PETS, ≤70 LBS (FFR CNIC NAVY)

6. INNS OF THE CORPS / LODGE AT KANEOHE BAY – MCBH

PHONE: 808-254-2806

PET-FRIENDLY: YES — UP TO 2 PETS, ≤75 LBS (FFR CNIC NAVY)

7. ROYAL ALAKAI INN – HONOLULU

PHONE: 808-800-2330

PET-FRIENDLY: YES — UP TO 2 PETS, ≤20 LBS (FFR CNIC NAVY)

8. AIRPORT HONOLULU HOTEL – HONOLULU

PHONE: 808-372-0587

PET-FRIENDLY: YES (FFR CNIC NAVY)

9. ALA MOANA HOTEL – HONOLULU

PHONE: 1-800-279-0126 / 808-921-6888

PET-FRIENDLY: NO (FFR CNIC NAVY)

10. ALOHILANI RESORT WAIKIKI BEACH – HONOLULU

PHONE: 808-923-4511 / 808-922-1233

PET-FRIENDLY: YES (FFR CNIC NAVY +1)

11. AMBASSADOR HOTEL OF WAIKIKI – HONOLULU

PHONE: 1-800-923-2620 / 808-941-7777

PET-FRIENDLY: YES — UP TO 2 PETS, ≤75 LBS (FFR CNIC NAVY)

12. AQUA EWA HOTEL WAIKIKI – HONOLULU

PHONE: 1-855-945-4092 / 808-922-1677

PET-FRIENDLY: YES — PETS ≤30 LBS (FFR CNIC NAVY)

13. AQUA ILIKAI HOTEL & LUXURY SUITES – HONOLULU

PHONE: 1-855-945-4092 / 808-949-3811

PET-FRIENDLY: NO (FFR CNIC NAVY)

14. AQUA PALMS WAIKIKI – HONOLULU

PHONE: 1-855-945-4092 / 808-947-7256

PET-FRIENDLY: NO (AQUA-ASTON HOSPITALITY +1)

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O'AHU PCS – BASE INFORMATION & SUPPORT RESOURCES CHECKLIST

1. JOINT BASE PEARL HARBOR–HICKAM (JBPHH) HOUSING OFFICE

CATEGORY: HOUSING SUPPORT

LOCATION: JBPHH

PHONE: 808-590-1402 / 808-312-0199

NOTES: FIRST STOP IF YOU'RE ASSIGNED TO JBPHH

2. ISLAND PALM COMMUNITIES (ARMY HOUSING)

CATEGORY: ON-BASE HOUSING

LOCATION: SCHOFIELD / WHEELER / FORT SHAFTER

PHONE: 877-487-4323

NOTES: ARMY FAMILY HOUSING PROVIDER

3. HICKAM COMMUNITIES

CATEGORY: ON-BASE HOUSING

LOCATION: HICKAM

PHONE: 808-423-2300

NOTES: NAVY/AIR FORCE HOUSING

4. MARINE CORPS HOUSING OFFICE

CATEGORY: HOUSING SUPPORT

LOCATION: MCBH KĀNE'OHE

PHONE: 808-257-2676

NOTES: FOR MARINE CORPS BASE HAWAII ASSIGNMENTS

5. NAVY LODGE FORD ISLAND

CATEGORY: TEMPORARY LODGING

LOCATION: HONOLULU

PHONE: 808-440-2290

NOTES: MILITARY HOTEL OPTION

6. NAVY GATEWAY INNS & SUITES

CATEGORY: TEMPORARY LODGING

LOCATION: JBPHH

PHONE: 808-800-2337

NOTES: TLA ELIGIBLE WHEN APPROVED

7. TRANSPORTATION OFFICE / HOUSEHOLD GOODS (HHG)

CATEGORY: PCS MOVING & HOUSEHOLD GOODS

LOCATION: MULTIPLE LOCATIONS

PHONE: REFER TO ORDERS

NOTES: START SCHEDULING EARLY — AVAILABILITY FILLS FAST

8. PERSONNEL SUPPORT DETACHMENT (PSD)

CATEGORY: ORDERS / ADMIN SUPPORT

LOCATION: JBPHH

PHONE: 808-473-0555

NOTES: CHECK PAPERWORK, ORDERS, AND ENTITLEMENTS

9. TRIPLER ARMY MEDICAL CENTER

CATEGORY: MEDICAL / HEALTHCARE

LOCATION: HONOLULU

PHONE: 808-433-6661

NOTES: MAIN MILITARY HOSPITAL ON ISLAND

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MEDICAL FACILITIES

O'AHU MEDICAL FACILITIES – QUICK REFERENCE CHECKLIST

TRIPLER ARMY MEDICAL CENTER (ARMY)

LOCATION: HONOLULU (MOANALUA RIDGE)

PHONE: 808-433-6661

NOTES: MAJOR REGIONAL MEDICAL CENTER SERVING ARMY PERSONNEL AND FAMILIES

VA PACIFIC ISLANDS HEALTH CARE SYSTEM

LOCATION: HONOLULU + MULTIPLE CLINICS (INCLUDING KAPOLEI)

PHONE: 1-800-214-1306

NOTES: PROVIDES MEDICAL CARE FOR VETERANS AND DEPENDENTS, INCLUDING OUTPATIENT AND SPECIALTY SERVICES

O'AHU MILITARY & VETERAN MENTAL HEALTH & WELLNESS SUPPORT

PURPOSE:

TO HELP SERVICE MEMBERS, SPOUSES, CHILDREN, CAREGIVERS, AND VETERANS ACCESS CONFIDENTIAL EMOTIONAL, PSYCHOLOGICAL, AND CRISIS-SUPPORT SERVICES.

PRIMARY MILITARY MENTAL HEALTH & BEHAVIORAL HEALTH SERVICES

TRIPLER ARMY MEDICAL CENTER – BEHAVIORAL HEALTH

POPULATION SERVED: ACTIVE DUTY + DEPENDENTS (WITH REFERRAL)

LOCATION: HONOLULU

CONTACT: 808-433-6661

SCHOFIELD BARRACKS BEHAVIORAL HEALTH CLINICS

POPULATION SERVED: ARMY MEMBERS ASSIGNED TO SCHOFIELD/WHEELER

LOCATION: SCHOFIELD

CONTACT: VIA PCM OR COMMAND REFERRAL

MARINE CORPS BASE HAWAII BEHAVIORAL HEALTH

POPULATION SERVED: ACTIVE DUTY USMC & DEPENDENTS

LOCATION: KANEOHE BAY

CONTACT: THROUGH MTF OR PCM REFERRAL

NAVY BEHAVIORAL HEALTH / JBPHH MEDICAL TREATMENT FACILITY

POPULATION SERVED: NAVY, AIR FORCE, SPACE FORCE

LOCATION: JBPHH

CONTACT: THROUGH PCM OR TRICARE PORTAL

NOTE: MOST MILITARY MENTAL HEALTH SERVICES REQUIRE A PROVIDER REFERRAL, PCM APPOINTMENT, OR TRICARE NETWORK ACCESS.

CONFIDENTIAL MILITARY & VETERAN SUPPORT (NO CHAIN-OF-COMMAND DISCLOSURE)

MILITARY ONESOURCE NON-MEDICAL COUNSELING

TYPE: COUNSELING, COACHING, FAMILY SUPPORT

CONTACT: 1-800-342-9647

NOTES: FREE & CONFIDENTIAL

MILITARY & FAMILY LIFE COUNSELORS (MFLC)

TYPE: SHORT-TERM COUNSELING

CONTACT: AVAILABLE ON BASES & SCHOOLS

NOTES: ASK YOUR UNIT, ACS, FFSC, OR SLO

INTRANSITION PROGRAM

TYPE: TRANSITION-CARE MENTAL HEALTH SUPPORT

CONTACT: 800-424-7877

NOTES: FOR PCS, ETS, OR CHANGE IN CARE PROVIDER

THE REAL ESTATE SOCIAL CLUB

MEDICAL FACILITIES

VET CENTER (KAPOLEI + HONOLULU)
TYPE: COUNSELING + READJUSTMENT SERVICES
CONTACT: 1-877-927-8387
NOTES: DOES NOT REQUIRE VA ENROLLMENT

VETERAN AFFAIRS MENTAL HEALTH & CRISIS OPTIONS
VA PACIFIC ISLANDS MENTAL HEALTH
CONTACT: 1-800-214-1306
NOTES: SCHEDULING + SERVICES

VETERANS CRISIS LINE
CONTACT: DIAL 988, THEN PRESS 1
NOTES: 24/7 SUPPORT FOR VETERANS, SERVICE MEMBERS, FAMILY, CAREGIVERS
VA CAREGIVER SUPPORT
CONTACT: 1-855-260-3274
NOTES: SUPPORTS FAMILY & CAREGIVERS

CIVILIAN MENTAL HEALTH & CRISIS RESOURCES (STATE OF HAWAII)
HAWAII CARES
CONTACT: 808-832-3100 OR 1-800-753-6879
NOTES: 24/7 STATEWIDE CRISIS & SUPPORT LINE
CHILD & ADOLESCENT MENTAL HEALTH DIVISION (CAMHD)
CONTACT: HUB VARIES BY ISLAND
NOTES: YOUTH & FAMILY SUPPORT

211 ALOHA UNITED WAY
CONTACT: CALL 211
NOTES: DIRECTORY OF HEALTH & SOCIAL RESOURCES

SUPPORT FOR CHILDREN & TEENS (MILITARY-CONNECTED)

- SCHOOL MILITARY FAMILY LIFE COUNSELORS (MFLC): AVAILABLE ON MANY O'AHU CAMPUSES
- SCHOOL LIAISON OFFICERS (SLO): ASSIST IN REFERRALS FOR YOUTH SERVICES
- YOUTH CENTERS & TEEN PROGRAMS: THROUGH ON-BASE MWR
- EFMP (EXCEPTIONAL FAMILY MEMBER PROGRAM): SPECIAL-NEEDS COORDINATION